

Dear Ian.

Online Print would like to take this opportunity to thank you for your amazing product, which undoubtedly was the sole reason the latest break-in experienced by us, resulted in minimal losses.

Four criminals driving in a white Volvo SUV armed to the hilt with AK-47's arrived at the factory at around 5.15am. After taking mere minutes to break through the security gate and gain access to the complex, they then reversed out of camera view up to our factory entrance.

As we were working a 24 hour shift, they quickly managed to break their way into the factory through both our own security gate and then entrance door, 3 of them running in, and promptly broke the door leading to the admin section of the building.

Discovering a whole host of computers, all of which were either bolted to the floor in cages or locked to the desks and walls by way of thick cables, which they sliced through with relative ease, they began to identify which computers they desired. After having piled those computers together on a desk, they proceeded to break another inter-leading door which led to a further section of the admin block, only to be greeted by a wonderful blast to the faces of chilli-pepper spray.

They literally only managed to move into that section a few metres before the spray over-whelmed them, forcing a rapid retreat and gathering all but one computer on their speedy exit.

That was only the first of their surprizes for the day, they quickly sped away, turning the corner to head off back to their hideaway, only to be confronted by armed response who had been alerted of the break-in and had prepared an ambush on a blind corner. Shots were fired firstly by the criminals – followed by the security personnel who clearly were the better trained marksmen. The car was later found abandoned, riddled with bullet holes from front to back, much blood covered the seats and windows. These criminals known as the 'Apple Gang' tried yet another attempt at stealing computers just down the road, and met with a similar fate, 2 were injured and arrested, the other 4, well let's just say, their days of breaking-in are over.

Thanks again for convincing us to buy your product, although break-ins and theft are an everyday occurrence in South Africa, it gives us huge peace of mind to know that the pepper spray does hamper their progress and losses are minimized.

Yours Truly.

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Andrew Playfair

Divisional CEO.